

OnGuard integration software for victor v5.6

Release Notes

This document provides important information about the OnGuard integration software for victor Client. Before you install this integration, read this document.

Product: OnGuard integration software for victor Client

- OnGuard Software Release: 7.6
- Integration Software: v1.3.18.7656

Overview

The Unified victor Application Server provides seamless integration with the OnGuard Server. The customer can view all critical security Access and intrusion events in one station on one screen. The following are OnGuard Systems which are supported:

- OnGuard 7.6 (OnGuard Open Access Protocol)

Features

The OnGuard integration software for victor Client offers the following features:

- Support for multiple OnGuard Servers
- All Access activities are logged in the security journal, allowing both access and intrusion events to be reviewed together in future investigative reporting.
- Supports Alarms from OnGuard Access Control systems.
- Create, Edit, or Delete OnGuard server object.
- OnGuard objects under Device List.
- OnGuard objects under Sites list.
- OnGuard objects and annunciation on Maps.
- Supports manual importing OnGuard Panels, Readers, inputs, outputs, intrusion areas or zones.
- Supports manual importing OnGuard card holders, card holder images.
- Alerts for OnGuard objects.
- Object Association for OnGuard sensors.
- Supports Swipe and Show feature, Synchronization of Personnel and Synchronization of Personnel Images.
- Supports viewing card swipes in a Transaction Display.

- Supports Suppress and Reactivate Alerts per object.
- Supports the following manual actions for Reader objects: Open Door, Set mode Locked, Set Mode Card Only, Set mode Pin or Card, Set Mode and Card, Set mode Unlocked, Set mode Faccode Only, Set mode Cypher, Set mode Automatic
- Supports the following manual actions for Outputs objects: Activate, Deactivate, Pulse
- Supports the following manual actions for Input objects: Mask, Un-Mask
- Supports the following manual actions for Intrusion Door objects: Open Door, Set Mode Locked, Set Mode Unlocked, Set Mode Secure
- Supports the following manual actions for Intrusion Area objects: Perimeter Arm, Entire Partition Arm, Master Delay Arm, Master Instant Arm, Perimeter Delay Arm, Perimeter Instant Arm, Partial Arm, Away Arm, Away Forced Arm, Stay Arm, Stay Forced Arm, Disarm, Silence Alarms
- Supports the following manual actions for Intrusion Zone objects: By-Pass, Un By-Pass
- OnGuard object supported in Find in Journal and Find on Map.
- Installation available on victor Remote Clients.

Hardware Requirements

The OnGuard integration has the same hardware, software, and disk space requirements as the victor Application Server. If the target computer meets the victor Application Server's system requirements, then it also meets the OnGuard integration's system requirements.

Software Requirements

The OnGuard integration for victor Client is compatible with the following software versions:

- OnGuard Server Version 7.6
- victor Unified Client: v5.6

You must install OnGuard Integration client components on any workstations that you want to use to configure OnGuard objects.

Note:

You cannot install the OnGuard Integration server components a victor Master Application Server (MAS).

Licensing Requirements

An OnGuard application license is required for the OnGuard server in order to connect this victor OnGuard Integration via the Open Access Protocol. Please contact your OnGuard representative for help with procuring this license.

Qualified operating systems

This integration driver is compatible with all operating systems that are supported by victor. Refer to victor product data sheets for further information.

Installation package contents

The following table lists the files that are included in the OnGuard integration's installation package:

Table 1: Installation package contents

File	Description
OnGuard_Integration-1.3.18.7656_AD.exe	OnGuard Integration Installation Setup file

File	Description
victor-OnGuard-v5-6-UM-8200-1147-1262-A0-en.pdf	OnGuard Integration User Manual
victor-OnGuard-v5-6-RN-8200-1147-1263-A0-en.pdf	OnGuard Integration Release Notes

Pre-Installation

Before you install the integration, complete the following tasks:

- Configure your system firewall to allow connectivity between the OnGuard server and the victor Application Server. The default port for OnGuard is TCP port 8080.

Installation prerequisites

To install the integration on victor Application Server:

- You must have appropriate Windows permissions.
- You must have membership in the local Administrators group, or equivalent privileges.

Note:

Refer to the Microsoft Operating System document or contact your system administrator for more information.

- Your system must contain a victor Application Server installation.

To install the integration on the victor Client:

- You must have membership in the local Administrators group, or equivalent privileges.

Note:

Refer to the Microsoft Operating System document or contact your system administrator for more information.

- Your system must contain a victor Client installation.

You can download the OnGuard integration driver from <http://www.americandynamics.net>.

Installation

Perform the following steps to install the OnGuard integration software for victor on the server and the client.

Note:

You must install the OnGuardIntegration in the same folder as victor Client and victor Application Server.

- 1 Double-click the `OnGuard_Integration-xxxx.exe` file.
- 2 From the **Welcome** screen, click **Next** and follow the Install Wizard prompts.
- 3 On the License Agreement screen, select the **I accept the terms in the license agreement** check box, and then click **Next**.
- 4 When the installation is complete, click **Finish**.

Post Installation

Following installation, perform the following procedure:

- 1 Start the Server Configuration Application:
 - a Click **Start**, then click **All Programs**, and then click **Tyco**.
 - b Right-click the **Server Configuration Application** and select **Run as Administrator**.
- 2 Restart the CrossFire Services:

- a On the **Services** page, click **Stop** for the CrossFire Server Component Framework Service and then for the Crossfire Framework Service. Wait for all services to show Status: Stopped
 - b Click **Start** for the Crossfire Framework Service and wait for it to show Status: Running.
 - c Click **Start** for the CrossFire Server Component Framework Service and wait for it to show Status: Running.
 - d In the Extension services section, click **Start** for the OnGuard Driver Service and wait for it to show Status: Running.
- 3 Start victor Client.

Upgrading the OnGuard integration

To upgrade the OnGuard integration, you do not need to uninstall the previous version of the integration software.

To upgrade your victor installation, you must uninstall the OnGuard integration before you upgrade victor. After you upgrade victor, install the OnGuard integration that is compatible with the upgraded version of victor.

Note:

- Before you upgrade this integration, back up your victor Application Server database.
- When you upgrade or re-install the OnGuard integration, to retain your existing OnGuard configuration, do not select the Delete any DB Tables already installed check box.

Issues and Limitations

- The upgrade of this driver is supported using the user account that was used to install an earlier version of the OnGuard integration.
- In the communication status of the OnGuard server disabled status is not supported. If the server is in a disabled state, the Offline status appears.
- Performance Limit – victor OnGuard Integration was tested with 60 events per second for one minute. This is the upper limit of performance. In this instance the OnGuard server dropped connection before any outage on the victor unified platform.

End of Release Notes

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